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Telecare Solutions**

Notifier Quick Reference Guide

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# Charging and Setting-Up

- Insert the Mini USB into the rear of the charging base and the USB plug into the power supply, then insert the USB power supply into an electrical socket
- The amber LEDs in the charging base will illuminate, flash three times shortly afterwards, then extinguish
- Place the Notifier into the charging base. Within a few seconds, a beep will be heard and the charging status will change from 'Ready' to 'Charging', then the screen will enter standby if the Notifier is switched on
- When the battery is low, the Notifier will require up to 2.5 hours to fully charge. If the Notifier is switched off, there will be no notification, although it will still charge



# Turning On and Off

- To switch the Notifier on, press and hold the on/off button for 6 seconds
- To switch the Notifier off, press and hold the on/off button for 6 seconds then press Yes to confirm power down
- Press the on/off button momentarily to place the screen into standby, and again to wake it up
- The Notifier will enter standby automatically if there is no activity within the Screen Delay period (this can be set by entering the Settings, Admin then Options menu and selecting Screen Delay)



# Settings Menu

## Screen

- Brightness - change the screen brightness from 1 (dimpest) to 5 (brightest)
- Strobe - If the Strobe option is enabled, the screen will flash when the Notifier alerts. The Strobe can be enabled/disabled by pressing the button (white button = strobe disabled, orange button = strobe enabled)

## Sound

- Volume - change the volume from (silent) to 3 (loud)
- Ascend - the Ascend option can be enabled/disabled by pressing the button (white button = ascend disabled, orange button = ascend enabled)
- Vibrate - the Vibrate option can be enabled/disabled by pressing the button (white button = vibrate disabled, orange button = vibrate enabled)

## Time/Date/Alarm Clock

- Time - set the device time
- Date - set the device date
- Alarm Clock - select the on/off button and set the hours/minutes to the desired time



# Programming New Devices

- On the homescreen, select Settings and then Admin - enter the pin number
- Select New Device
- Pair a Device. Press OK to proceed
- Activate Device (activate device within 30 seconds)
- If the ID is Correct, press Yes. If not, choose No and start again
- Enter Name using the keypad or choose existing name
- Enter Location using the keypad or choose existing location
- Day Mode On/Off. Choose to enable or disable Day Mode for that device (**see Day Mode**)
- Tone Type. Choose one of six tones
- Customise Device? If No is selected, the device type will be the same as the device activated. If Yes is selected, the device type can be changed. This may be useful if, for example you would like to change a 'Door Contact' to a 'Window Contact', or a 'PIR' to a 'Bed Sensor'
- Device Info. This is a summary of the chosen settings, tap OK to complete the pairing process
- Using Divert? Pair to Device? If the Divert option is being used, tap Yes at this stage, and pair it with the receiving device. If Divert is not required, press No (**see Divert Function**)



# Divert Function

- This Divert function can be used as a backup option if a carer may not be able to acknowledge an alert at all times. The Divert feature allows an unacknowledged alert to be diverted onto another compatible receiving system if the alert isn't acknowledged within the Divert Delay period
- When programming a New Device, if Divert is required, ensure that 'Yes' is selected when the question 'Using Divert? Pair to Device' appears
- To set-up divert with a dispersed unit, enter it into registration mode - or if diverting to another Notifier follow the Programming New Devices instructions
- Press OK when the receiving device is ready to receive
- The Notifier will confirm transmission
- In addition to the above steps, ensure Divert has been enabled in the Radio menu
- From the Admin Menu, select Options and then Radio
- Ensure Divert is enabled (white button = strobe disabled, orange button = strobe enabled)
- On enabling the Divert option, a question will appear on the screen asking 'Do you want to use away mode?'. If Yes is selected, the Away button will appear in the Settings menu
- The Away button allows the carer to select that they are away and override the divert delay period
- Select Divert Delay to choose the period of time before an activation diverts



# Day Mode

- The Day Mode option allows the Notifier to disregard alerts within a programmed time window
- Day Mode is the period when timed devices will **not** activate an alert
- Multiple devices can use Day Mode but there is only one programmable timed period
  
- On the homescreen, select Settings, Admin and then Options
- Day On/Off. This has to be switched On if using Day Mode (white button = day mode off, orange button = day mode on)
- Day Start. Set the Hours and Minutes within this option (the device will stop alerting at this time)
- Day End. Set the Hours and Minutes within this option (the device will start alerting at this time)
- Both the above settings and the New Device - Day Mode option (**see Programming New Devices**) have to be enabled for a sensor to work with Day Mode





# Auto Clear

- This option can be utilised when there are two or more Notifiers being used together
- If Auto Clear is enabled on all Notifiers, when one Notifier acknowledges an alert, it will send a signal to the other Notifier(s) to clear down
- From the Admin Menu, select Options and then Radio
- The Auto Clear option can be enabled/disabled by pressing the button (white button = auto clear disabled, orange button = auto clear enabled)
- For Auto Clear to work, each sensor has to be paired with all Notifiers in the group



# Walk Test

- When using the Notifier in a larger property, it is essential that a range test is performed to ensure full coverage
- Walk Test will work with any compatible device, not just those paired with the Notifier
- When a device is activated in Walk Test, the Notifier will emit a sound and the display will list the following information of the device:
  - Signal level (001 - 255)
  - Unique decimal identity (the 'Radio Trigger ID')
  - Unique hexadecimal identity
  - Device Type
  - Battery status
  - Repeater number (this is useful when using our Orion Range Extender to boost range)
- The Reset button will clear previous tests from the screen. To exit Walk Test, press the exit icon
- Please be aware that a real alert cannot be received when the Notifier is in Walk Test, and there is no timeout function
- If the result of the range test indicates that a property is too large for the Notifier, we recommend using our Orion Range Extender which boosts the range of all devices up to 1km line of sight



# Editing / Deleting Devices

- On the homescreen, select Settings and then Admin - enter the pin number
- Select History
- Select View Devices
- Here, you can scroll through all programmed sensors - select the one you wish to edit / delete
- If you wish to edit the sensor, select Delete - you will need to enter the PIN number to confirm
- To edit any information, select Edit and all the previously selected information can be updated
  
- In the History menu, the Event Log can also be found where the alert history can be viewed on the screen. The last 964 events are saved on the Notifier.



# SOS Button

- The SOS option allows a carer to call for assistance from other Notifiers, or another receiving system
- From the Admin Menu, select Options and then Radio
- White button = SOS button disabled. Orange button = SOS button enabled
- When enabled, the SOS button will appear on the main screen, allowing it to be paired with other devices
- To pair the SOS button with a dispersed unit, enter it into registration mode - or if pairing to another Notifier follow the Programming New Devices instructions and then press the SOS button when prompted



# Cloning

- This is a handy time saving measure which allows wireless duplicating of all paired devices and settings from one Notifier to another
- Ensure you have both the Notifier that you want to transmit data from and the Notifier(s) you want to clone ready to access the following menu at the same time
- From the Admin Menu, select Options and then Radio
- Select Clone
- Select Devices to clone programmed devices and Options to close programmed options
- When Devices or Options has been chosen, select whether to Transmit or Receive
- Transmit should be chosen on the Notifier holding the data and Receive on the unit(s) which the data will be transferred to
- Ensure that Receive is selected before transmitting the data. When using the Devices option, the transmitting Notifier will display the number of devices, and the receiving unit(s) will show the amount of devices received and saved



# Thank you



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