



Smart Technology,
Made to Care



**Innovative, Interoperable
Telecare Solutions**

Contact Quick Reference Guide

we-cair.com

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Contact

How it Works

The Cair Contact is an innovative, versatile door and window sensor that can eradicate the need for a full property exit solution. The Contact has many different modes, which are all easily programmable using the buttons on the device. The device has the following features built-in, allowing you to provide the right personalised solution every time.

- Sends a radio message when a door opens
- Sends a radio message when a door opens and closes
- Sends a radio message when a door opens, and repeats every 45 seconds or 2 minutes until the door is closed
- Sends a radio message when a door has been left open for either 2 or 10 minutes
- Carer entry/exit option, allowing carers 15 seconds to enter or leave a property without raising a call
- On/Off button, which can be enabled or disabled as required
- Installer test feature, which indicates if the Contact and Magnet are within range of each other



Contact

Turning On/Off and Programming

Switching on: Press and release the small button - LED flash green to mode number

Switching off: Press and release the small button - LED flash red once

There are 6 modes and 2 options - the modes can be used on their own or with an option (these are detailed on the next page)

- Press and hold the small button for 6 seconds. Release when the red LED flashes.
- Within a few seconds, press and release the small button to correspond with the mode you want.
- Press and release the large button to confirm the chosen mode/option.
- The LED will flash to confirm the mode/option you have selected.
- To register the device, aligning the Contact and magnet and then separate.



Contact

Modes/Options

- Mode 1: Door open mode (**default**)
- Mode 2: Door open/closed mode (virtual)
- Mode 3: Door open and 45 seconds 'still open mode'
- Mode 4: Door open and 2 minutes 'still open mode'
- Mode 5: Door left open, 2 minutes mode
- Mode 6: Door left open, 10 minutes mode
- Option 7: Installer test feature
- Option 8: Carer entry / exit mode
- Option 9: Enable/disable on/off button
- Option 10: Factory reset



Contact

Registering to a Notifier / Other System

- Program the Contact to the desired mode.
- Prepare the Notifier/other system by entering registration mode.
- Activate the Contact by aligning the Contact and magnet and then separating from each other. The Notifier/other system should acknowledge the new device.
- Ensure the device is set to the required Mode before setting Options 8 or 9 if required and repeat the above steps

Note: The above steps are sufficient to register the required functions to a Tunstall compatible system. For TeleAlarm/Appello systems, each function required must be registered separately.



Contact

Installation

The Cair Contact is waterproof and has low temperature protection, allowing it to be installed inside or outside a property. Further instructions on how the Contact and magnet can be secured into place can be found in the programming guide.

The Contact can be fitted to the door frame with the Magnet onto the door, or vice versa. The Contact has a built-in Reed Switch on its side, the centre of which is indicated by a notch on the device. When installing, ensure that the notches on the Contact and the Magnet are level with each other. They should also be positioned as close to each other as possible, although there is a tolerance of up to 15mm apart.

The Installer Test Feature is a great tool for checking if the Contact can detect the Magnet.



Thank you



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