



Smart Technology,  
Made to Care



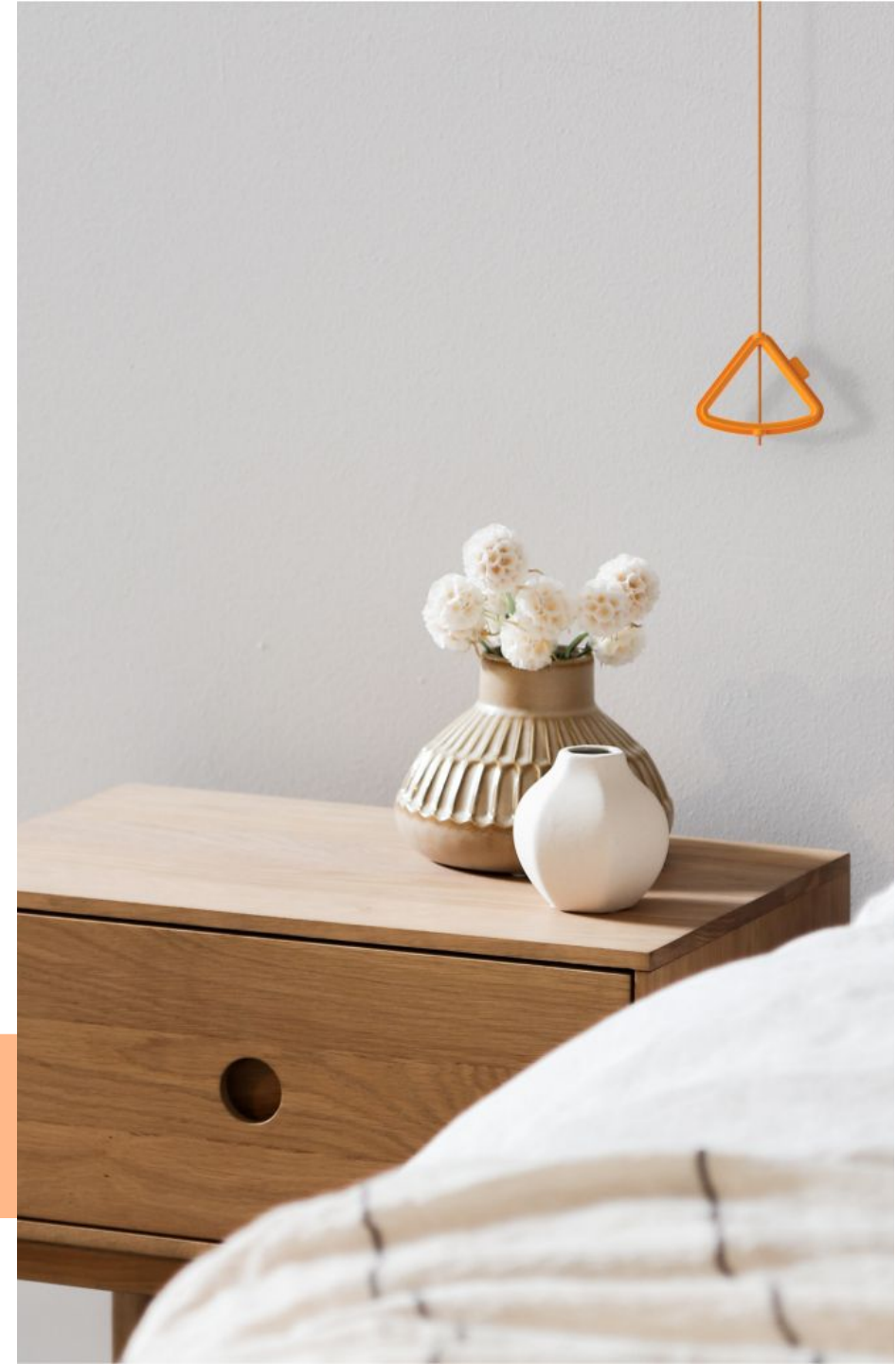
**Innovative, Interoperable  
Telecare Solutions**

Reach Quick Reference Guide

[we-cair.com](http://we-cair.com)

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# Reach

## Installation

- Collect all fixings and remove the faceplate using the protruding tab.
- Using the printed box insert as a template, mark the ceiling/wall where the 2 mounting screws will fit and drill 2 pilot holes. Be sure to locate a joist if mounting to the ceiling.
- Using the provided fixings, attach the Reach to the ceiling/wall, ensuring it is secure,
- Fit the handle cord to the cord connector. Pass the cord through the empty hole in the connector, adjust so that the lowest handle is 100mm from the floor, tie a knot above the connector and cut off any excess cord at the top once tied.
- Replace the faceplate, test the unit by pulling on the cord, the LED indicators should light.



# Reach

## Registering to a Notifier / Other System

- Prepare the Notifier/other system by entering registration mode.
- Activate the Reach by pulling the cord, the LED should light up.
- The Notifier/other system should acknowledge the new device.



# Reach

## Changing the Batteries

- Changing the Batteries on the Cair Reach
- Remove the faceplate
- Unscrew the 2 fixing screws and remove from the ceiling/wall
- Unscrew the 4 corner screws
- Remove the front case - Take care to gently separate, the front case may be hard to remove, this ensures waterproofing.
- Pull out the exposed AAA batteries and replace with fresh ones, any way around
- Reassemble the device, reinstall and test



# Thank you



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[www.we-cair.com](http://www.we-cair.com)

01422 399155 | [helloi@we-cair.com](mailto:helloi@we-cair.com)