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Telecare Solutions

Vibe Quick Reference Guide

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Vibe
How it Works

The Vibe is a sensory impairment DDA aid that sensors can be registered into to create a local visual, audible or vibratory alert. The Vibe consists of the main unit, a vibrating pillow pad and a power cable.

The Vibe supports up to 24 devices and is easy to program. This guide will explain how to enter the programming menu. From then on, the programming is guided by audible announcements.

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Vibe
Switching On

Connect the power cable into the 'power input' underneath the main unit. The vibrating pillow pad can be connected via Port 1. The device can now be connected to the mains power.

The Vibe will automatically turn on once connected to power and the power LED on the front of the Vibe will illuminate. The power LED will pulse slowly while the unit is charging and is solid when fully charged.

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Vibe
Adjusting the Volume

To adjust the volume of the device, press the 'Next' button underneath the device. Use the 'Next' button to navigate through the sound options. The options "low", "medium" and "high" will be announced. Once you have arrived at your desired option, the unit will remain at that sound level.

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Vibe
Entering the Configuration Menu

To enter the configuration menu, ensure the device is turned on, and press and hold the 'Select' button underneath the device for 5 seconds. After 5 seconds, a beep will be heard, you can now release the button and the Vibe will announce "Configuration menu, press next to continue". Select 'Next' to move through the options.

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Option 1 - Add a Sensor

The unit will announce "Option 1 - Add Sensor. To add a sensor press select".

If a sensor is to be programmed, press select. The announcement will prompt you to activate the sensor. Activate the sensor, then follow the voice commands to select the location and sound.

Once completed, the unit will announce "sensor registered". The device is now registered and you will return to the configuration menu. Press 'Next' to move to the next option.

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Option 2 - Remove a Sensor

The unit will announce 'Option 2 - Remove sensor. To remove a sensor press select".

If a sensor is to be removed, press select. The announcement will prompt you to activate the sensor. Activate the sensor, the unit will announce "sensor removed". The device has now been removed from the Vibe and you will return to the configuration menu. Press 'Next' to move to the next option.

If there are no registered sensors, the unit will announce "there are no registered sensors. Please press next to move to option 3."

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Option 3 - Strobe On/Off

The unit will announce "Option 3 - Strobe on/off" (depending on whether it is enabled or disabled). Press 'Select' to toggle between the on and off options then press 'Next' to move to the next option.

Vibe

Option 4 - Factory Reset

The unit will announce "Option 4 - Factory reset. To reset the unit to factory settings, please follow the instructions in the programming guide".

To reset the unit, press 'Select' 5 times. The unit will announce "factory reset completed" then will move onto option 5 of the configuration menu.

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Option 5 - Turn the Vibe Off

The unit will announce "Option 5 - Turn the Vibe off. To turn the Vibe off, please follow the instructions in the programming guide".

To turn off the unit, press 'Select' 5 times. The unit will announce "shutting down, please wait". Once the LED has gone off on the front of the Vibe, the Vibe can be disconnected from the mains power.

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Option 6 - Exit Configuration Menu

The unit will announce "Option 6 - Exit configuration menu". To exit the menu, press 'Select' and the unit will announce "goodbye" and the unit is ready to be used.

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Vibe
Switching Off

Before turning the Vibe off, please enter the configuration menu and select 'Option 5 - Turn the Vibe off'.

Once the LEDs at the front of the unit have gone off, the unit is safe to disconnect from the mains power.

If the Vibe is disconnected from the mains power due to a power cut or before switching off, the unit will announce "Mains power off" repeatedly. To stop this announcement, press the strobe button. When the unit is running on battery backup power and the battery level is low, the unit will repeatedly announce "Battery Low". To stop this announcement, press the strobe button. When power is turned back on, the Vibe will announce "Mains power on".

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Vibe
Walk Test Mode

Walk test mode is entered by continuing to the press the 'Select' button for a further 5 seconds after the beep is heard to enter configuration mode, then the unit will give two further beeps. Upon releasing the 'Select' button the unit will announce "walk test mode".

The nominal Walk Test Mode will be active for 60 seconds. On reception of a registered sensor, the Vibe will beep and the strobe will flash, confirming that it is within range of the Vibe. To exit Walk Test Mode, press the strobe button or let the unit automatically timeout; the unit will emit a low beep to confirm that the walk test period has ended.

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Vibe
Changing the Protocol

The protocol menu is entered by continuing to press the 'Select' button for 15 seconds until 3 beeps sound. Once the 3 beeps sound, whilst still continuing to press the 'Select' button, press and release the 'Next' button 5 times. The Vibe will confirm the protocol it's currently programmed to; the 'Select' button can now be released. To change the protocol, select 'Next' and the Vibe will announce 'Protocol 1', Protocol 2', and 'Protocol 3' in turn.

- Protocol 1: Tunstall (Default)
- Protocol 2: Telealarm
- Protocol 3: VB

Press 'Select' when the Vibe announces the desired protocol number. The Vibe will announce the newly selected protocol number and a beep confirms the protocol menu has been exited. If you do not press 'Select', the Vibe will timeout and no changes will be made and a failure beep will be heard.

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Vibe
Fault Conditions

When a fault is present, the amber fault LED on the front of the Vibe will illuminate. For more information on the type of fault, briefly press the 'Select' button whilst the amber fault LED is illuminated, and the unit is not in use.

Vibe
Sensor / Trigger Low Battery

When a registered sensor with a low battery is activated, or it sends an auto-low battery message, the unit will illuminate the amber fault LED. The LED will remain lit until the Vibe receives an activation from the sensor after the battery has been addressed, or the unit has been reset. For more information on the trigger/sensor type and ID, briefly press the 'Select' button.

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Vibe
Battery Issues

If the Vibe is operated in temperatures less than 5°C or above 50°C the unit will not charge the battery. Under these conditions, the amber fault LED will illuminate. This will also happen if the battery is faulty or has been removed. Briefly pressing the 'Select' button will announce "battery faulty".

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Vibe
Mains Failure and Unit Low Battery

If the mains power fails or the unit has been disconnected from the power, the Vibe will announce "mains power off" periodically. To stop the announcement press the strobe button. Please connect the Vibe back to the power supply as soon as possible if it has been disconnected.

When the Vibe's battery starts to get low, the Vibe will announce "battery low" periodically. To stop this announcement press the strobe button. At a predetermined level the battery will be cut off and the Vibe will be placed in a low power mode that can only be exited by powering the Vibe up again.

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Vibe
Soft Reset

In the unlikely event that the Vibe becomes unresponsive, press and hold both the 'Next' and 'Select' buttons for at least 10 seconds, until all the LEDs on the front of the unit illuminate. Then release the buttons and the Vibe will reset.

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Thank you

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www.we-cair.com

01422 399155 | helloi@we-cair.com