



CASE STUDY

Confidence and Reassurance for Carers with Hearing Loss

Background

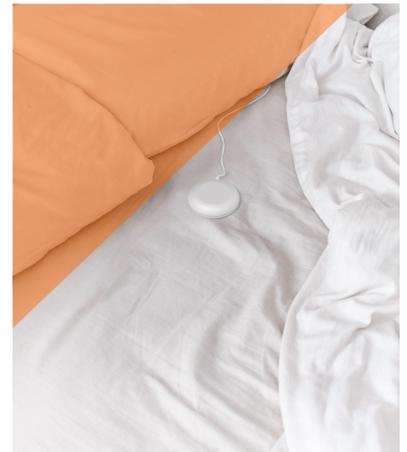
Heather* had recently been discharged from hospital and wanted to return to her own home rather than move into sheltered housing. Her mobility was limited, so her son and daughter took turns staying with her overnight to ensure she was safe.

Heather's son has hearing loss and often struggled to hear if his mother called for help during the night. Although they had an internal pager system, the audible alerts were not enough to wake him, leaving the family understandably anxious about overnight safety.

Solution

To help Heather feel safe at home and give her children peace of mind, her emergency pendant was linked to the Vibe and the connected vibrating pillow alert. This means that if she needs assistance during the night, the vibrating pillow pad notifies her son immediately, even while he is asleep.

The system was straightforward to install and quickly became a key part of the home's safety setup. It overcomes the limitations of the previous pager system and ensures that Heather's son can respond promptly, despite his hearing loss.



Outcome

The Vibe has made a meaningful difference for Heather and her family. Heather can now call for help confidently, knowing that when her children are staying with her, they will be alerted immediately. Her son is reassured that the pillow alert will notify him if his mother needs assistance during the night.

The system has allowed Heather to continue living safely and independently at home, while providing her children with reassurance and confidence in their overnight care. Simple to use and highly effective, the Vibe has become an essential part of keeping Heather safe, supporting both her independence and her family's peace of mind.

*Not their real name