



CASE STUDY

Simple, Effective Safety for People with Hearing Loss

Background

Mandy* is profoundly deaf and lives independently. Because she could not hear her smoke alarms, there was a real risk that any activation might go unnoticed, which also caused unnecessary call-outs for her daughter.

Previously, a combination of DDA equipment, flashing beacons, pillow alerts and pagers, had been used to alert Mandy if an alarm was triggered. As this system is no longer supported, the Vibe was introduced as a modern, reliable alternative, providing a simple and effective way to keep Mandy safe. Mandy and her family wanted a solution that was reliable, simple to use and would give her confidence that she would be alerted immediately if a smoke alarm was activated.

Solution

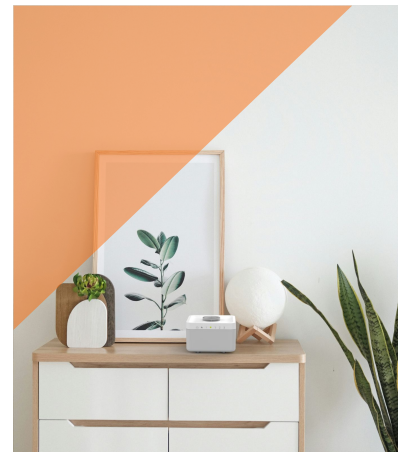
Two Vibe sensory and communication aids were installed in Mandy's home; one in the lobby next to the dispersed alarm and the other in her bedroom, paired with the connected vibrating pillow alert. The sensors are also connected to the ARC (Alarm Receiving Centre), so that any activation not only triggers a clear tactile and visual alert for Mandy, but also alerts the monitoring centre, who can provide support if needed.

The set-up offers a straightforward and dependable way to alert Mandy, ensuring her safety while supporting her independence.

Outcome

The Vibe has made a real difference for Mandy and her family. Mandy can now feel confident that she will be immediately alerted if a smoke alarm goes off, giving her reassurance and enhancing her independence. Her daughter is also reassured, no longer needing to respond to unnecessary call-outs, knowing Mandy will be reliably notified.

The solution is simple, reliable, and supportive, helping Mandy live safely and independently while giving her family peace of mind.



*Not their real names

