



Smart Technology, Made to Care

Notifier+

Advanced Portable Alarm Receiver

Programming
Guide v1.0



The Notifier+ is an innovative portable alarm receiver, developed to enhance efficiency and responsiveness in care environments. Suitable for both individual and group settings, it can connect with up to 150 devices. Clear, real-time notifications identify the exact source of each alert, enabling carers to respond quickly and effectively.

Building on proven functionality such as wireless charging, cloning, SOS alerts and divert capability, the Notifier+ introduces a range of advanced features. These include improved wireless range, multiple language options, enhanced activity time-window settings, installer mode, optional standby-button disable and expanded PIN-protected security.

Contents

Features..... Page 2
What's in the box?..... Page 2
General Information..... Page 3
Settings Menu..... Page 5
Admin Menu..... Page 6
Options Menu..... Page 8
Radio Menu..... Page 9
Maintenance..... Page 10
Troubleshooting FAQs..... Page 11
Specifications..... Page 12

Features

- **NEW** Improved wireless range
- **NEW** Multiple language options
- **NEW** Enhanced time-window 'Activity' feature to replace Day Mode
- **NEW** Additional PIN protection to protect Settings menu
- **NEW** Option to disable on/off button
- **NEW** Installer mode
- **NEW** Automatic daylight saving time and week day display
- **NEW** Auto Presence control
- **NEW** Notifier+ Low Battery Alerts to a Dispersed Alarm
- Wireless charging
- Stylish, modern user interface
- Full colour LCD touch screen
- Ability to 'Clone' paired devices and settings wirelessly to another Notifier+
- Divert to Dispersed Alarm (or other Notifiers) option
- SOS feature to alert other Notifiers or a Dispersed Alarm
- Auto Clear communication between Notifiers
- Supports up to 150 paired devices
- PIN protection to protect Admin settings
- Sound, vibrate and strobe alerting options
- Anti-microbial, easy clean, water resistant handset
- Battery and charge status indicator
- Walk Test function to assist with range testing
- Installer programming mode
- Standard Mode for 1:1 use and Advanced Mode for a more complex setting

What's in the Box?

- Notifier+
- Charging Base
- USB Power Supply & Lead
- Stylus
- Lanyard
- Belt Clip

General Information

The Notifier+ operates in the same reliable way as the original Notifier you're familiar with, using the same core programming logic and user experience. Minor hardware enhancements have been made to improve performance. This updated version introduces refinements to existing functions, enhanced behaviour in key areas and several entirely new capabilities to simplify configuration and improve usability. Throughout this guide you'll find details of these updates, with clear indicators showing where features have changed, been improved, or are new in Notifier+. For ease of reference, all updated terminology aligns with the familiar structure and language used in the original Notifier documentation.

For additional guidance, explore our collection of how-to videos on the Cair UK YouTube channel, which provides step-by-step tutorials on programming and using our products: <https://www.youtube.com/@cairuk5265>

Setting Up and Charging

1. Insert the Mini USB into the rear of the charging base and the USB plug into the power supply, then insert the USB power supply into an electrical socket. The amber LEDs in the charging base will illuminate, flash three times shortly afterwards, then extinguish.
2. Place the Notifier+ into the charging base. Within a few seconds, a beep will be heard and the charging status will change from 'Ready' to 'Charging', then the screen will enter standby if the Notifier+ is switched on.
3. When the battery is low, the Notifier+ will require up to 2.5 hours to fully charge. If the Notifier+ is switched off, there will be no notification, although it will charge. More information on the battery charging procedure is provided on page 10.
4. The charging base should be positioned in a ventilated space, away from flammable materials or sources of heat, for example radiators, direct sunlight, heaters, and electrical devices. To ensure optimal radio coverage, avoid placing the charging base on or near objects made of metal or devices which can cause radio interference, for example filing cabinets, televisions, radios, Wi-Fi routers, mobile phones and computers.

Important: Please avoid allowing the Notifier+ to fully discharge as this may impact its ability to recharge.

Note: Alerts that are left unanswered for a period of time and a high volume of alerts will impact the battery life.

On/Off & Standby

To switch the Notifier+ on, press and hold the on/off button for 6 seconds. To switch the Notifier+ off, press and hold the on/off button for 6 seconds, then press Yes to confirm power down. Press the on/off button momentarily to place the screen into standby, and again to wake it up. The Notifier+ will enter standby automatically if there is no activity within the Screen Delay period (see the Options menu on page 8). It is also possible to disable the on/off button (see the Radio menu on page 9).

Home Screen (with no alert)

The home screen contains, from top to bottom:

- CAIR logo. Tap this to flip the screen upside down. This is useful when wearing it with the belt clip
- Charging status. 'Ready' appears if not on charge. 'Low Battery' will appear if battery is low. 'Charging' will appear when charging
- Battery strength
- Activity On (if Activity is switched on. See the Options Menu on page 8)
- Current date and day (this can be adjusted in the Settings menu. See page 5)
- Current time (this can be adjusted in the Settings menu. See page 5) followed by GMT/BST (English & Welsh language only)
- Alarm Clock (will only appear if switched on in the Settings menu. See page 5)
- Mute Off/On Button (If Mute is switched on, the Notifier+ will ignore all alerts. This button will only appear if Mute is enabled. See page 7)
- Away Mode On (will only appear if enabled and switched on. See page 9)
- SOS Button (will only appear if switched on in the Radio menu. See page 10)
- Alerts (will only appear if alerts are delayed while using Advanced Mode. See page 8)
- Settings Button (this enters the Settings Menu. See page 5)

Home Screen (with alert)

When a paired device activates, the home screen contains, from top to bottom:

- Signal strength of device
- ID of activated device
- Battery strength of device
- Name assigned to device
- Location assigned to device
- Type and function of device
- OK Button. If Advanced Mode is enabled, multiple buttons will appear. These are explained below and on page 8.

The Notifier+ is designed to handle simultaneous activations from multiple devices by maintaining a queue of up to 32 alerts. The most recent alert is prominently displayed on the screen. Upon acknowledging the current alert, the Notifier+ presents a list of any remaining active alerts in the queue. If there are pending alerts that have not been acknowledged, an 'Alerts' button becomes visible on the home screen, providing quick access to these notifications. Once all alerts have been acknowledged, the Notifier+ displays a 'No Alerts' message, confirming that the alert queue is clear.

Acknowledging an alert in Standard Mode

Standard Mode is most suitable when only one Notifier+ is being used. More information is available on page 8. Press the **OK** button to acknowledge the alert. **Note:** If Auto Clear (see page 9) is being used, pressing OK will also acknowledge the alert on the other Notifiers.

Acknowledging an alert in Advanced Mode

Advanced Mode is more suitable when two or more Notifiers are being used. More information is available on page 8.

- Press the **OK** button to acknowledge the alert immediately.
- Press the **Delay** button to postpone the alert. The alert will enter the call queue and reactivate after the Alert Delay time (Page 8)
- If the **Clear** Button is enabled, press it to clear an alert if you cannot attend to it.

Note: If Auto Clear (see page 9) is being used, pressing **OK** will also acknowledge the alert on the other Notifiers, while **Delay** and **Clear** will delay/clear the alert on that Notifier+ only.

Settings / PIN ✓ [NEW] – A feature introduced in Notifier+

Pressing this button opens the Settings menu. If the Settings menu is PIN-protected, this button will appear as PIN (see page 7). If the correct PIN is entered, the Settings Menu will be accessed.

Settings Menu

In the Settings Menu, you can customise the Notifier+ to your preferences via the icons on the screen.

Screen

The brightness of the display and the option to flash the screen when an alert occurs can be found within this setting.

The **Light Level** option has 5 settings from 1 (dimkest) to 5 (brightest). **Note:** The brighter the display, the more it will impact the battery life.

If the **Strobe** option is enabled, the screen will flash when the Notifier+ alerts. The Strobe can be enabled/disabled by pressing the button (white button = disabled, orange button = enabled). **Note:** When Strobe is enabled, it overrides tones 5 and 6.

Normally, these tones cannot be muted, but with Strobe on, the volume setting is respected. For example, tones 5 or 6 at volume 0 will sound at maximum if Strobe is off, but will remain silent if Strobe is on.

Away

Note: This option appears only if Away is switched on when enabling Divert mode in the Radio menu (see page 9).

The Away option is intended for carers who use Divert mode, but will be away from the Notifier+ for a period of time. When Away is enabled and an alert occurs, the Divert Delay is bypassed and the alert is diverted within a few seconds.

Away can be enabled/disabled by pressing the button (white button = disabled, orange button = enabled).

Sound

The ringing volume, the ascending volume and vibration alert can be adjusted within this menu.

The **Volume** ranges from 0 (silent) to 3 (loud). **Note:** Sensors which are set to use tones 5 and 6 cannot be silenced, unless the 'Strobe' option is enabled.

The **Ascend** option can be enabled/disabled by pressing the button (white button = disabled, orange button = enabled). When enabled, an alert will start at volume 1 and each level escalates every 8 rings until the maximum (3) is reached.

The **Vibrate** option can be enabled/disabled by pressing the button (white button = vibrate disabled, orange button = vibrate enabled). **Note:** The vibrate function does not operate whilst the Notifier+ is in the charging base.

Time [UPDATED] – An improved existing feature

The time is shown on the front screen. It is important to set it for accurate event reporting and also when using the Activity function. Tap each icon and use the up/down arrows and Exit button to set the Hours, Minutes and Week Day.

Note: The Notifier+ automatically adjusts for daylight saving time. GMT or BST will be shown next to the time on the home screen when the language is set to English or Welsh.

Optional – syncing seconds: You can synchronise the seconds with an external clock. When setting the minutes, the seconds reset to zero when you press the Back Arrow. To align precisely, set the minutes to one minute ahead, then wait for your reference clock to reach 00 seconds and press the Back Arrow.

Date

The date is shown on the front screen. It is important to set it for accurate event reporting. Tap each icon and use the up/down arrows and Exit button to set the **Days, Month** and **Year**.

Alarm Clock

The Notifier+ can be used as an alarm clock. Tap the **On/Off** button to enable/disable the alarm clock (white button = disabled, orange button = enabled) and use the up/down arrows and Exit button to set the **Hours** and **Minutes**. When enabled, the Alarm Clock details can be viewed on the home screen.

Admin

This button will open up a QWERTY keyboard (below). The Admin Menu (page 6) will be accessed if the correct PIN is entered.

QWERTY Keyboard

A unique feature of the Notifier+ is its PIN protection, which prevents unauthorised access to critical settings. To access the Admin Menu, enter the correct PIN followed by ENT. The default PIN is 1234, but this can be changed within the Admin Menu. Function button abbreviations: **ESC** - Escape / **Ent** - Enter / **Sp** - Space / **Bs** - Backspace

Installer Mode [NEW] – A feature introduced in Notifier+

The Notifier+ includes an Installer Mode, giving installers extra time to program the device. This mode is accessed by entering a special PIN via the QWERTY keyboard. In Installer Mode, the screen stays on for 10 times longer than the Screen Delay set (see page 8). For example, if the screen delay is 60 seconds, Installer Mode will last 600 seconds. The mode ends automatically after this period or if the On/Off button is briefly pressed.

Note: Contact Cair for the Installer Mode PIN. This PIN cannot be changed.

Admin Menu

The Admin Menu is used for installations, management of devices and advanced options. Each menu icon is explained below.

New Device [CHANGED] – A modification to how the feature behaves

The Notifier+ can store up to 150 devices, with each one assigned to a unique name and location. The pairing process is intuitive and guides the user through each step. Before starting, ensure the device you would like to pair is prepared to transmit as it has to be activated within 30 seconds at stage 2 below:

1. Pair a Device. Press OK to proceed, or Exit to leave.
2. Activate Device (activate device within 30 seconds).
3. If the ID is Correct, press Yes. If not, choose No and start again.
4. Copy Existing Name? If names are already stored, they can be chosen again. If not, they can be entered using the keypad.
5. Location. The stored location for the above name can be used. If not, it can be entered using the keypad.
6. Activity On/Off. Choose to enable or disable Activity for that device (see below). **Note:** If any connected device uses Activity mode, the Inactive/Active button in the Options menu must also be enabled.
7. When Activity is enabled, you can set specific start and end times for monitoring. During these hours, the device will activate the Notifier+. Each device can be assigned its own activity schedule.
8. Tone Type. Choose one of six tones. **Note:** Tones 5 and 6 cannot be silenced using the Sound/Volume option and should not be used when Activity is enabled. These tones are intended for supervisors who need to ensure alerts cannot be silenced or ignored.
9. Customise Device? If No is selected, the device type will remain the same as the device activated in step 2. If Yes is selected, you can change the device type. This option is useful if you need to reassign the device, for example, changing a Door Contact to a Window Contact.
10. Device Info. This is a summary of the chosen settings, tap OK to complete the pairing process.
11. Using Divert? Pair to Device? If the Divert option (see page 9) is being used, tap Yes at this stage, and pair it with the receiving device. If Divert is not required, press No.

Note: The receiver is turned off after a new device has been received and accepted, to aid installers to enter programming details without radio traffic interruptions. Reception is automatically restored with any escape from the pairing menu.

Note: If a connected device has a low battery, an alert is sent via the Notifier+ every 3.5 or 7 days, depending on the device.

Important: When the Divert feature is enabled, all programmed devices with an active alert will divert after the set delay period. If a newly programmed sensor is not configured to divert, it will not transfer its alert to another unit; however, the alert on the Notifier+ will still end after the divert period. To use the Divert feature, it must be enabled for each individual sensor during registration and also activated in the Radio menu. If diversion is not required, ensure the feature is disabled.

Activity [UPDATED] – An improved existing feature

The Activity feature replaces the original Day Mode functionality. It allows the Notifier+ to monitor connected devices during defined time periods, with each device able to operate on its own individual activity schedule.

When registering a new device, if Activity monitoring is required, select On when prompted and set the Start and End times. During these hours, the device will trigger the Notifier+. To monitor a device continuously, select Activity Off.

Important: If any connected device uses Activity mode, the Inactive/Active button in the Options menu must also be enabled (orange button showing the text 'Active').

Note: Tones 5 and 6 should not be used with devices that have Activity mode enabled.

Walk Test

When using the Notifier+ in a larger property, it is essential that a range test is performed to ensure full coverage. Walk Test will work with any compatible device, not just those paired with the Notifier+.

When a device is activated in Walk Test, the Notifier+ will emit a sound and the display will list the following information of the device:

- Signal level (001 - 255)
- Unique decimal identity (the 'Radio Trigger ID')
- Unique hexadecimal identity
- Device Type (**Note:** The true device type will be shown)
- Battery status
- Repeater number (this is useful when using our Orion Range Extender to boost range)

The **Reset** button will clear previous tests from the screen. To exit Walk Test, press the Exit icon. All of Cair's products have extended range which will ensure optimal coverage, but if the result of the range test indicates that a property is too large for the Notifier+, we recommend using our **Orion Range Extender** which boosts the range of all devices by up to 1km line of sight.

Important: Real alerts cannot be received when the Notifier+ is in Walk Test, and there is no timeout function.

Note: Walk test activations do not appear in the Event Log.

New PIN [UPDATED] – An improved existing feature

The User PIN for accessing the Admin Menu can be changed here. First, enter the current PIN, then enter the new PIN.

Note: The optional PIN for the Settings Menu and the PIN for Installer Mode cannot be changed

Mute Enable/Disable

If this option is enabled (orange button = enabled), the Mute button will appear on the home screen. If it's disabled (white button = disabled), the Mute button will not appear on the home screen. The Mute option is designed to be used in a multi-Notifier environment and allows a carer to switch off alerts on their handset.

Note: If only one Notifier+ is being used and Mute is turned on, please be aware that all alerts will be ignored by the Notifier+.

PIN [NEW] – A feature introduced in Notifier+

The Notifier+ has the option to require a PIN to access the Settings Menu. When this option is enabled (orange button = enabled, white button = disabled), the homepage button changes from Settings to PIN. This special PIN is different from the Admin PIN and must be entered to access the Settings Menu when enabled.

Note: If required, contact Cair for the Settings PIN. This PIN cannot be changed.

History

- View Devices - This option is located in the History section to reduce the chance of accidental edits or deletions. Tap the icon to view paired sensors (three per screen); use the arrows to scroll. Select a sensor to view details, then choose Edit or Delete.
- Event Log - The screen displays alert history, with the last 964 events stored on the Notifier+. **Note:** If Auto Clear is active in a group of Notifiers and an alarm call is received, the Notifier that acknowledges the call (Notifier X) will log that action. The other Notifiers within range will receive a transmission indicating that Notifier X accepted the call.

Options

This button will enter the Options Menu (page 8).

Options Menu

The Options Menu allows adjustments to the more advanced options within the Notifier+. Each menu icon is explained below.

Inactive/Active (Activity Feature) [UPDATED] – An improved existing feature

This button allows for enabling the 'Activity Monitoring feature' globally across the whole Notifier+ (orange button = enabled, white button = disabled). When Active, individual devices may be included or excluded during a specific time frame schedule, unique to that device, according to values set during pairing or editing of that device.

Note: Tones 5 and 6 should not be used with devices that have Activity mode enabled.

Pres (Auto Presence) [NEW] – A feature introduced in Notifier+

This button enables or disables Auto Presence alerts being registered from connected devices. By default, auto presence alerts are disabled. To enable, select the Pres button (orange button = enabled, white button = disabled).

Note: Most common devices do not use Auto Presence transmission, please check with the device manufacturer if you are unsure.

Note: Low battery alerts are received by the Notifier+ whether this feature is enabled or disabled.

Note: If this feature is enabled and Divert is enabled, Auto Presence alerts will also be diverted.

Language [NEW] – A feature introduced in Notifier+

The Notifier+ has multiple language options: English, Welsh, French, Spanish, Dutch and Norwegian. The current language in use is identified by the filled orange button. Language options are selected by pressing the desired icon. Additional languages can be accessed using the scroll left or right icons.

Note: If a factory reset takes place, the language defaults to English

Screen Delay

This is the time period before the screen enters standby if left idle. Five options are available from 30 seconds up to 150 seconds.

Note: The longer the Screen Delay time, the more battery life will be impacted.

Mode

The Notifier+ has two operating modes: Standard and Advanced.

Standard Mode - For use with a single Notifier+. Alerts are acknowledged and cleared by pressing OK.

Advanced Mode - For use with multiple Notifiers. Alerts can be acknowledged (OK), delayed, or cleared (if the Clear button is enabled).

OK: Acknowledges and clears the alert.

Delay: Moves alerts to a queue (accessible via the Alerts icon on the home screen). Delayed alerts automatically re-alert after a set time (see Alert Delay below). Up to 30 alerts can be delayed.

Clear: Used by a carer who cannot attend the alert, leaving it for others to acknowledge. When Advanced Mode is selected, the Clear button can be enabled or disabled (white button = disabled, orange button = enabled).

Press Set Mode to switch between Standard and Advanced.

Alert Delay

If using Advanced mode (see 'Mode' above), the Alert Delay is the time period before a delayed alert reactivates. Eight options are available from 30 seconds up to 240 seconds.

Radio

This button will enter the Radio Menu (page 9).

Radio Menu

The Radio Menu allows adjustments to the new features within the Notifier+. Each menu icon is explained below.

Divert

This feature provides a back-up if a carer cannot acknowledge an alert. An unacknowledged alert will be diverted to another compatible system (e.g. a dispersed alarm) after the Divert Delay period (see below).

Press the button to toggle Divert (white button = disabled, orange button = enabled).

When enabled, the screen will ask: "Do you want to use Away mode?" Selecting Yes enables the Away option in the Settings menu (see page 5).

Important: If the divert feature has been enabled, this will cause all programmed devices with an alert active to divert after the divert delay period.

Important: When programming a new device, if a sensor has not been paired to a dispersed alarm, it will not be recognised by the external device, however the alert on the Notifier+ will end after the divert period. Therefore, if the divert feature is required, this must be done for each individual sensor when registering, as well as enabling Divert in the Radio menu. If divert is not required, ensure that this feature has been disabled.

Note: When diverted, the device ID of the activated sensor will be altered to avoid clashing with other IDs on site (e.g. a pendant with an ID of 123456 will be diverted with an ID of 123556).

Note: This feature will only work when the Notifier+ is functioning, therefore please ensure that the Notifier+ is kept switched on and the battery is sufficiently charged.

Divert Delay

If Divert (see above) is enabled, an alert will be diverted after the Divert Delay time period. Eight options are available from 30 seconds up to 240 seconds.

Clone [CHANGED] – A modification to how the feature behaves

This feature allows wireless duplication of all paired devices and settings from one Notifier+ to another (or multiple units). Navigate the menus carefully, as the screen may time out if left idle.

After selecting **Devices** or **Options**, choose **Transmit** on the **Notifier+** holding the data and **Receive** on the unit(s) receiving it. Ensure **Receive** is selected before transmitting. When transferring **Devices**, the transmitting Notifier+ shows the number of devices, while the receiving unit(s) display the number saved. Only new devices are saved; duplicates are ignored.

Important: Cloning between the Notifier+ and a standard Notifier is not possible. The Notifier+ includes features that are not present in the standard Notifier. Attempting this may appear to work but can lead to unexpected results.

Unit ID [UPDATED] – An improved existing feature

Each Notifier+ in a system must have a unique Unit ID when using: Auto Clear, SOS and Notifier+ Low Battery

The Unit ID ensures alerts are correctly identified and transmitted between Notifiers and external receiving devices such as dispersed alarms.

To create a unique Unit ID, two values must be programmed: Group ID: 1-4 and Unit ID: 1-15

Each Unit ID must be unique within its Group. The combination of Group ID and Unit ID provides up to 60 unique Notifier+ IDs.

Auto Clear

This feature can be used when two or more Notifiers operate together. Use the Auto Clear button to enable or disable the feature (White=Disabled/Orange=Enabled).

When Auto Clear is enabled on two or more Notifiers, acknowledging an alert on one Notifier will automatically cancel the same alert on the other Notifiers with the same alarm active. A display of the Group and Unit ID of the acknowledging Notifier from which the alert was cancelled will also be shown on these receiving Notifiers.

Note 1: For Auto Clear to operate correctly, each sensor must be paired with each Notifier in use.

Note 2: When using Auto Clear with an Orion Range Extender, do not use Incremental Mode on the Orion.

SOS [UPDATED] – An improved existing feature

The SOS feature allows a carer to request assistance from other paired Notifiers or an external receiving device such as a dispersed alarm. Use the SOS button to enable or disable the feature: (White= Disabled/Orange= Enabled).

When enabled, a large SOS button appears on the home screen. Pressing the SOS button creates an alert on other paired Notifiers or a dispersed alarm when paired. **Important:** During pairing, Divert should be disabled on the receiving Notifier+.

Programming SOS to a Notifier

To pair with other Notifiers, use the New Device menu on the receiving Notifier. When prompted to activate the new device, press the SOS button on the home screen of the transmitting Notifier (once SOS has been enabled), then follow the remaining steps for programming a new device (see page 6).

Programming SOS to a Dispersed Alarm

If only one Notifier+ is being used, the SOS button can be programmed to trigger a dispersed alarm.

- Prepare the dispersed alarm for pairing.
- On the Notifier+, open the Radio menu.
- Select the Unit ID icon.
- Press the Divert button within the Unit ID menu.
- The Notifier+ will display Auto Divert and transmit to the dispersed alarm.
- Return to the Radio menu and enable Divert (White=Disabled/Orange=Enabled)
- When Divert is enabled, SOS alerts can be forwarded to the dispersed alarm during normal operation.

Notes

- SOS Operation with *Divert OFF* (on the transmitting Notifier+) - Pressing SOS transmits the Notifier's internal Unit ID. Other paired Notifiers will receive and display the SOS alert. The alert can then be handled as a normal alarm. No signal is sent to an external receiving device.
- SOS Operation with *Divert ON* (on the transmitting Notifier+) - Pressing SOS first transmits the Notifier's internal Unit ID. Other paired Notifiers will receive and display the SOS alert. The Notifier+ also immediately sends a transmission to an external receiving device, which if paired to that Notifier+, can contact an 'Alarm Receiving Centre' (ARC). An SOS alert on the local paired Notifiers can be handled as a normal alarm, and will be subject to their own divert setting.
- SOS Operation with *Divert in either state* - Upon any receiving Notifiers with their divert function active, if the alarm is not accepted and after the divert delay has expired, the SOS alarm will be forwarded to an external receiving device, as with any other type of alarm call.

Programming Notifier+ Low Battery Alerts to a Dispersed Alarm [NEW] – A feature introduced in Notifier+

The Notifier+ Low Battery feature allows the Notifier+ to automatically send an alert when the battery reaches the discharge point. These alerts can be sent to other paired Notifiers or external receiving devices such as dispersed alarms.

The pairing procedure for Notifier+ Low Battery is the same as for SOS (see above).

When a Notifier+ Low Battery condition occurs an alert is transmitted immediately to all paired Notifiers, the divert delay is bypassed and an alert is passed to a monitoring centre via an external receiving device. This will inform the centre of the Notifier's battery status.

Note 1: Divert must be enabled for Notifier+ Low Battery alerts to be transmitted to an external receiving device.

Note 2: After a Notifier+ Low Battery condition occurs, the affected Notifier+ must be placed in a charger to restart normal operation.

Lock [NEW] – A feature introduced in Notifier+

The Notifier+ can lock the On/Off button to prevent an accidental or intentional power-off. To Enable or disable this feature use the Lock button (orange button = enabled, white button = disabled).

Maintenance

The home screen displays battery status: the grey bar at the top center shows the charge level, and the icon at the top right indicates battery strength. When placed in the charging base, the Notifier+ beeps within a few seconds to confirm connection, and the status changes from Ready to Charging if the Notifier+ is on. The screen will enter standby shortly after. If this does not occur, remove and reinsert the Notifier+. A full charge takes approximately 2.5 hours, at which point the battery icon will be full. The Notifier+ will also charge when switched off, but no screen indication will be shown.

If the status bar is red and shows Low Battery, charge the Notifier+ as soon as possible. Avoid allowing the battery to fully discharge and aim for full charges rather than partial charges to preserve battery life, similar to mobile phone care.

Troubleshooting FAQs

Q1: Why does the Notifier+ not appear to be charging?

Ensure the power supply plug and USB lead are connected and switched on and that the Notifier+ is switched on. If the battery was fully discharged, it may take a short time before the screen powers on and displays charge information. Do not use any other power supply or USB lead, as the Notifier's charger is designed specifically for its fast-charging circuit.

Q2: The Notifier+ should be fully charged but the display is saying 'Not Charging'?

If the battery symbol is full and the display is saying 'Not Charging' it should be assumed that the Notifier+ is fully charged.

Q3: Why is the Notifier+ not alerting when a paired device activates?

Is the Notifier+ switched on? Is Mute switched on? Is Activity enabled? Use the Walk Test feature to check the Notifier+ can receive signals from devices. Check the paired device is operational too, activate another device if available.

Q4: Why is the screen upside down?

This is an intentional feature which is handy when wearing the Notifier+ around the waist with the belt clip. Tap the CAIR logo on the main screen to flip the screen upside down, and again to flip it back.

Q5: Why does the sounder beep and 'Pressure On Screen' displayed?

This is an intentional feature to warn of something pressing on the screen.

Q6: Why is the Notifier+ not sounding when an alert is received?

Check the Sound Volume is set to higher than 0.

Q7: Why is the Notifier+ sounding when the sound setting is off?

Check the tone chosen for each device. If tones 5 or 6 are chosen, they cannot be silenced. This is an intentional feature.

Q8: I'm not sure if the Notifier+ has enough range to cover a whole property.

Perform a Walk Test (see page 7) to ensure full area coverage. Activate each sensor from its intended installation location. Position the Notifier+ away from obstacles that may block signals, such as electronic devices or metal cabinets. If the range test shows the property is too large, use an Orion Range Extender to boost coverage.

Q9: How do I delete a device?

In the Admin menu, select History then View Devices. Tap the required sensor to view the device details then select Delete. This location is to ensure it is more difficult to inadvertently edit or delete devices.

Q10: How do I reset the Notifier+?

Please contact Cair for further information on how to reset the Notifier+.

Q11: Can I leave the Notifier+ in the charging dock when it is not in use?

Yes. The Notifier+ uses intelligent charging circuitry that automatically stops accepting charge once the battery is full. If the battery level drops during normal use, charging will automatically resume when required. The device can remain in the charging dock without needing to be removed once fully charged.

Q12: Will leaving the Notifier+ on charge all the time damage the battery?

No. The Notifier+ uses a modern lithium-ion battery. The charging system is designed to maintain safe charging levels and only recharge the battery when necessary, helping to support long-term battery performance.

Q13: Does the Notifier+ provide a low battery warning?

Yes. When the battery reaches a low level, the Notifier+ provides a single audible warning tone at maximum volume. The warning is intentionally limited to a single alert to avoid repeated reminders becoming disruptive during normal use.

Specifications

Compatibility	Various Industry Protocols
Operating Frequency	869 MHz / Custom
Dimensions	Notifier+ - L117 x W56 x D14 mm Charging Base - L100 x W100 x H65mm
Weight	85g
Charge	2.5 hours / lasts up to 2 days depending on usage
Wireless Range	Up to 600m line of sight*
Water ingress	Water resistant (can survive temporary immersion into water)
Compliance	CE / UKCA / RoHS 2 / RED
Warranty	24 months

*Notifier+ units achieve up to 600m line-of-sight, but real-world coverage is reduced by walls, insulation, building layout, and other obstacles. Always perform a site test using the Walk Test feature on the Notifier+ to confirm coverage, identify "black spots,".

Packing for shipment

The equipment containing cells or batteries must be packed in strong rigid packaging and must be secured against movement within the outer packaging to prevent accidental activation. The sender's name and return address must be clearly visible on the outer packaging.

Safety

Do not dismantle or alter the unit. Do not open the case. The Notifier+ is water resistant so can be used in most locations but the charging base should be used indoors in dry areas only.

Disposal

All electronic waste should be disposed of in accordance with the latest legislation. It must be disposed of within the electrical and electronic waste stream and not be disposed of in the normal waste stream. Recycling electrical waste products help to conserve natural resources and prevent adverse effects on the environment. Contact your supplier should you require more information.

Declaration of Conformity:

Hereby, Cair (UK) declares that the radio equipment type, Notifier+ is in compliance with Directive 2014/53/EU

